



Children's Sailing Trust

Users Code of Conduct

Children's Sailing Trust (CST) and CST Trading C.I.C. expects all users (participants, visitors, coaches, instructors, parents and volunteers) to conduct themselves in a manner that shows respect, equality and understanding of CST's values and those, in particular, of a professional sporting environment in order that all users can enjoy the facilities in safe and supported manner.

Abusive language, swearing, intimidation, aggressive behaviour or lack of respect for others and their property will not be tolerated.

Expectations of All Users of CST

- Listen to and accept what you are asked to do to keep you safe
- Respect other users, both fellow CST activity participants and general public using the site
- Respect and support the Duty Officer/Safety Officer and all CST Staff
- Support the involvement and inclusion of all those taking part in activities
- Take care of all property belonging to other users
- Never bully others either in person, by phone, by text or online
- Use established procedures where there is a genuine concern or dispute
- Not to take photographs in or around the changing areas, and be considerate of other users' permissions
- Liability for up to £500 for any loss or damage caused to CST's property or any claim made against CST where the user was either solely or jointly responsible

Expectations of Guardians of Users Who Are Under 18

- Support your child's involvement and help them enjoy their sport
- Help your child to recognise good performance, not just results
- Never force your child to take part in sport
- Never punish or belittle any child for losing or making mistakes
- Encourage and guide your child to accept responsibility for their own conduct and performance
- Respect and support the coach/instructor
- Ensure that your child wears suitable clothing and has appropriate food and drink
- Provide contact details and be available when required
- Take responsibility for your child's safety and conduct in and around the pick up / drop off areas

Expectations of Coaches, Instructors, Officials and Volunteers

- Read and follow the Royal Yachting Association's (RYA) 'Good Practice Guide for Instructors, Coaches & Volunteers'
- Consider the welfare and safety of participants before the development of performance
- Encourage participants to value their performance and not just results
- Promote fair play and never condone cheating
- Build relationships based on mutual trust and respect
- Be an excellent role model and display consistently high standards of behaviour and appearance
- Do not drink alcohol or smoke when working directly with young people
- Be aware of any relevant medical information
- Holders of RYA Instructor and Coach qualifications must also comply with the RYA Code of Ethics and Conduct

If you are concerned that someone is not following the Code of Conduct, you should inform the Designated Safeguarding Officer or the person in charge of the activity.